



**Ben Taylor**  
**25**  
**Network Administrator**  
**Dynamic Controls**

Ben, always enjoyed working with computers, but for some reason he'd never considered it as a career option. It was Ben's parents who saw the huge potential from a career in ICT and encouraged him to get into it.

Ben really switched on to the exciting world of ICT while studying a Bachelor of Commerce in Computer Science and Information Systems at the University of Canterbury. "University opened up a lot of opportunities for me. I'd always liked working with technology and gadgets and my experiences at university showed me what you could do with it."

It's no wonder the work that Ben completed at university excited him, the things he worked on while studying certainly were interesting – a 3D theme park (complete with rollercoaster) that you could navigate around was just one of the projects he completed.

However, despite all the fun Ben had at university, he's quick to point out that the job he has now is much more exciting than what university ever was.

As a network administrator, Ben looks after all the computers and IT equipment across the organisation and is involved in managing eight remote sites in Australia, the United States and the UK (which means he's had the opportunity to travel internationally). While working with people all across the globe is cool, Ben says the biggest and most rewarding part of his role is the problem solving. "There's always a new problem. It really makes you think."

Ben admits that working in ICT is different from what he expected. "There's a common stereotype, but it couldn't be any further from the truth." Ben finds ICT really creative, he's always looking for new and creative ways of dealing with systems inefficiencies and says communication is a key part of his role. "I work with people from all across the organisation and get great satisfaction from fixing something for someone – that's when you know you're making a difference."

In the future Ben would like to move into an ICT management role and be involved in big ERP (enterprise resource planning) projects – something he's lucky to already be exposed to at Dynamic Controls. Whatever he decides to do, he knows that with his chosen career the future is pretty bright. "That's the brilliant thing with ICT, it's universal and you can use it anywhere. Every company's going to want your skills."